CS-17-04 Nassau County Contract Management 96135 Nassau Place, Suite 6 Yulee, FL 32097

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Dear Richard Frey,

Renewal of Maintenance and Tech Support for INET Agreement of Historic Courthouse

This letter confirms the renewal of the Contract on the terms set out below.

General information

No.	Торіс	Details	P.:
	Department	Name: Facilities Maintenance	
2	Vendor	Name: Facility Automation Solutions	
3	Contract	Contract title: Preventative Maintenance and tech support for INET at Historic Courthouse	
		Contract tracking number: CM2164-AR4	

Contract Renewal

On behalf of the Nassau County Board of County Commissioners, the Department gives notice that it wishes to exercise the option to extend the term of the Contract for one (1) year, beginning October 1, 2017 and ending September 30, 2018, in accordance with clause in paragraph 3 of Contract.

If you need more information or would like to discuss this matter further, please contact Angela Gregory on 904-530-6040 or at agregory@nassuacountyfl.com

Yours sincerely

6 -13 Fra Date nk Mashuda Approved by Contra *l*lanademe anagement & Rudo County Attorney Date **COUNTY MANAGER – FINAL SIGNATURE APPROVAL** -23. Shanea Jones, County Manager Date

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	RECEIVED		·
	CONTRACT MANAGEMENT	(Contract Management Use only	y)
CONTRACT APPROVAL FORM	2014 SEP 23 AM 10: 09	CONTRACT TRACKING NO.	
CONTRACTOR INFORMATION		CMZ164	
Name: ECOVA]
Address: 45218 St. Augustine Road,	Jacksonville City	FL. 32207 State Zip	_
Contractor's Administrator Name: Rick Salazar		ales Director	
Tel#: <u>904-858-7053</u> Fax:	Email: <u>RSalazar@ecova.c</u>	:om	
CON	TRACT INFORMATION		
Contract Name: Preventative Maintenance Contract	et for Electronic Control System	Contract Value:\$11,7	<u>71.00</u>
Brief Description: Historic Courthouse - Preventativ	e Maintenance Contract for Elect	ronic Control System	
Contract Dates: From: <u>10/1/14_to</u> <u>9/30/15</u> St	tatus: <u>New X</u> Renew	_Amend#WA/Task Order	
How Procured:Sole SourceXSingle Source	ITBRFPRFQ	CoopOther	- 2
If Processing an Amendment:		SEP	
Contract #: Increase Amount of	Existing Contract:	No Increase	5,510
New Contract Dates: to	_ TOTAL OR AMENDMENT A	MOUNT:	- 11 12 13 13 13 14 14 14 14 14 14 14 14 14 14 14 14 14
APPROYALS PURSPANT TO NA	• •		
1. Jonarott	9/11/14 01074712	-546020	_
Department Head Signature		ource/Acct #	
2. <u>Unaute young</u> Contract Management	9-15-14 Date		
3. Liez	9-16-14		
S 9 Office of Management & Budget	Date	- F	00
4. County Attorney (approved as to form only)	9-17-14 Date	, m	a de la calencia de l
Comments:		8	
	ER – EINAL SIGNATURE APPI	ROVAL .	
The second s	$a_{n} = \frac{g}{2}$	a/1/	
Ted Selby		bate	
RETURN ORIGINAL(S) TO CONTRACT MANAG Original: Clerk's Services; C Copy: Department Office of Managen Contract Managen Clerk Finance	Contractor (original or certified co 1ent & Budget		

W. Witten T. Marie

Revised 9/24/2012

Nassau County Board of County Commissioners Sole Source/Single Source Certification Form

Vendor Name:	ECOVA	Departmenty F	acilities Maintenance
Address:	45218 St. Augustine Rd.,	Department H	ead Signature:
	Jacksonville, Florida 32207	(+100	haven
Phone:	904-858-7053	Date:	9-10-14
Contact Name:	Rick Salazar, Sales Director	Account:	01074712-546020

Description of Commodity: <u>Provide preventative maintenance service on the INET computer</u> <u>controlled Facility Maintenance System for controlling lighting, HVAC, Security, Card Access, and</u> <u>equipment alarms for failures at the Historic Courthouse including weekly site visits to maintain</u> <u>existing obsolete system until Nassau County can determine best plan of action to replace system with</u> <u>more current and supported technology.</u>

Check one (1) of the following two (2) choices:

_____Sole Source: The required goods or services can only be procured from one vendor.

X Single Source: The required goods or services can be purchased from multiple vendors, but in order to meet certain functional or performance requirements only one economically feasible source exists.

Please check all of the following that apply:

- _____Purchase can only be obtained from original manufacturer-not available through distributors.
- _____Only authorized area distributor of the original manufacturer.
- X _____ Parts/Equipment are not interchangeable with similar parts of another manufacturer.
- _____This is the only known source that will meet the specialized needs of this department or perform the intended function.
- X _____ This source must be used to meet warranty or service maintenance requirements.
- X_____This source is required for standardization.
- _____None of the above apply.

Comments/Explanations: (required)

INET System is no longer fully supported by Schneider Electric (manufacturer) and ECOVA has our entire existing database stored in the event of a system crash until we can move forward with an upgrade to a new system. Replacement control boards for existing INET system are still available as refurbished only. No new controllers are available. ECOVA has an amount of shelf stock on these controllers to help prevent down time in the event of a failure. While the Facilities Maintenance Department reviews our options for an upgrade and determines the best and most cost effective way to keep the facilities control system functioning we must maintain the existing system until that has been done. ECOVA has shown that they are responsive to our needs and have worked with the County to keep the facility maintenance system functional. While there may be other vendors that can come in and begin to work on the system they will not have the knowledge of the specific site and all of the programming. Which is why Facilities Maintenance recommends that we continue services with ECOVA until a decision is made about how and when we will upgrade the system the Historic Courthouse.

Approvat 9/20/14

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803 Shotgun Road Sunrise, FL 33326 Phone: 954.915.9930 Fax: 954.915.9976 www.Ecova.com

Preventive Maintenance & Technical Support Program Proposal

TAC I/Net Building Management System

Nassau County Historic Courthouse I/Net Direct Digital Control System & Access Control System 416 Centre Street Fernandina Beach, Florida 32034

Ecova, Inc. Service Team

Ecova, Inc. has assembled a specialized team to provide you with industry-leading facility management system maintenance and monitoring services. Your service team will work with you to help you derive the highest value from your building systems investment and assist you in reducing your energy and operating costs, while maintaining the highest levels of occupant comfort, safety and productivity.

This team will facilitate a smooth integration of our service activities into your normal business activities. The team will strive to meet your business objectives, provide effective lines of communication and provide continuity through the personnel who execute your service program, so that your service is delivered in a seamless, transparent manner.

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803 Shotgun Road Sunrise, FL 33326 Phone: 954.915.9930 Fax: 954.915.9976 www.Ecova.com

Ecova, Inc. Service Agreement Investment

This service agreement will be for an original term of 12 months, beginning on **October 1**, **2014**, with an ending date of **September 30**, **2015**, with subsequent annual pricing as indicated below. This agreement shall renew annually 30 days prior to the anniversary date.

For services designated herein, **Nassau County Historic Courthouse** agrees to pay Ecova, Inc. the amount of **§ 11,771.00** dollars over 4 quarterly, per year

this will be invoiced quarterly installments of **\$2,942.75**. This amount does not reflect any applicable taxes. Applicable taxes will be added to the invoice sent to you by Ecova, Inc. The annual agreement price shown above can only be adjusted if equipment as described in the attachment is added or deleted from the original agreement. Price adjustments after Year One are discussed in the terms and conditions of this agreement. Payment terms will be no greater than 45 days after Ecova, Inc.'s invoice date. Ecova, Inc. reserves the right to discontinue its service any time payments have not been made as agreed. Failure to make payments when due shall relieve Ecova, Inc. of any and all obligations pertaining to work or performance of work.

Facility Management System Maintenance Services

Service Agreement Options

Options Checked are included in your service agreement

			🛛 Yes 👘 No

- **1.1)** <u>4</u> scheduled maintenance visits per year agreement are included.
- 1.2) Ecova technician will check those controllers communication with the LAN Network, and Central Computer maintain original condition of installed and commissioned systems. This work is accomplished by reviewing the network configuration within lnet Seven, identifying defects and potential problem areas, and reducing the likelihood that emergencies will occur.
- 1.3) After completion, you will receive a planned maintenance finding report for your records. (Service Ticket)
- 1.4) Required "Work" or "Maintenance" will be performed by trained personnel directly employed and/or supervised by Ecova, Inc. A lead Service Engineer will be assigned to this project that will be primarily responsible for providing contract services. Additional Engineers and Technicians will also be familiarized with your system to ensure that there is no lapse in service to your equipment. Ecova will notify IT Department, Security and Facilities personnel prior to scheduled visit
- 1.5) Planned maintenance will be performed during normal business hours (8:00 a.m. to 5:00 p.m., Monday Friday), with the option for after-hour arrangements.
- 1.6) See schedule C for a list of Preventative maintenance check list

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🖾 No

2.Service Calls (Nonscheduled) Visits during Normal Business Hours 7 Yes

2.1) ECOVA will provide on-site nonscheduled service between scheduled maintenance calls, when necessary, to keep equipment and components in proper operation. These visits shall be performed during normal working hours excluding nights, weekends, and holidays. To request a service call, you can reach out to the Service Manager at 954-915-9930 during normal business hours. Our service manager will advise you over the telephone on how to handle the problem, have a Service Engineer connect to your system via telephone modem, or schedule a service visit. Any additional Visits other than the ones stated above would be subject to ECOVA Standard prevailing labor rate plus any cost incurred.

3.After						
	5					

- 3.1) Not exceed <u>n/a</u> scheduled visits per quarter. Physical response time will be within <u>0</u> hours after normal business hours. Telephone response time will be within one (1) hour. 24 hours/365 days coverage is included with this contract.
- 3.2) Ecova will provide on-site non-scheduled service or EMERGENCY CALL between scheduled maintenance calls, when necessary, to keep equipment and components in proper operation. These visits shall be performed during normal working hours excluding nights, weekends and holidays.
- 3.3) All non-scheduled service requests will be initiated through the Operational Control Center, by either our Proactive or Reactive Monitoring service. Requests will be initiated depending on which of the Non-Scheduled service options is elected.
- 3.4) To request service, you can call our Service Support Leader at 954-915-9930 during normal business hours (Monday through Friday) 8am till 5pm or for after hours and 24 hour service, we have a Service Support Technician on duty with a cellular phone to handle your emergency calls. Please call 904-838-7417 for the Service Support Technician on duty. Our Service Support Technician will advise you over the telephone on how to handle the problem, connect to your system via proper supported method, or respond within the time stated above. Any additional visits other than stated above will be subject to ECOVA standard prevailing labor rate plus any cost incurred.

🛛 Yes

A. Remote Support

- 4.1) Unlimited calls are included within this contract. ECOVA will respond within Two (2) hours of received call.
- 4.2) ECOVA will provide remote diagnostics via approved remote software available at the main central computer. This support will be provided during working hours in order to provide you with the fastest service available when you experienced a problem. The Central Computer should a dedicated technology to support remote access. To request a service call, you can reach the Service Support Team at 954-915-9930 during normal business hours or you reach the Service Technician at 904-838-7417 for after hour service. The service team will advise you on how to handle the problem or will connect to your system via the approved remote access software.

No

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No

Yes

Yes

5.Operator Training

5.1) ECOVA will provide additional operator training during the course of the year scheduled at your convenience. Training will be provided for your regular operators as well as any new or additional operators. This additional training will helps the operators learn all the capabilities available from the BMS. This additional training will expand on all features from the BMS system and how to take full advantage to properly analyze the site. ECOVA recommends that all these sessions be limited to small groups of four (4) students.

6.Softwar	e/Firmware	Upgrades		Yes	🖾 No

6.1) ECOVA will provide software/Firmware upgrades for your system if required as they become available. This allows your system to keep current and to take full advantage. The labor to install this software/firmware is not included in this proposal and will be quoted separately. This section will only applied to the new front-end being install under this contract.

7.Software Back-up

7.1) This agreement will include total of 1 backup routine quarterly. A total of 4 backup per year.

- •7.2) This database protection prepares your system to be restored in the event of damage to the system or the information contained in it. Upon completion of the backup, you will receive a copy of the backup and another copy will be stored off-site (with your approval) at our local office. This provides additional protection in the event of damage to your on-site copy.
- 7.3) NCCH personnel will be required to make a back-up whenever a change in the I/Net database is performed. Ecova will continue to do the normal back-up on a quarterly basis. This step is necessary to prevent the lost recent information.

8 Repair and Replacement

1

8.1) Ecova will provide materials and labor for repair, or replacement of failed equipment and components with new or reconditioned equipment or components (in accordance with coverage described in Schedule A).

8.2) If Repair and replacement is not included in your contract, ECOVA will provide you a written quotation for any material that is required to repair your system. Ecova will provide one year of warranty for a new device installed at your site.

____ ⊠ No

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Qualifications

ECOVA Preventive Maintenance shall consist of the following as outlined above in the items 1 through 7:

- Q1) Checking performance of equipment and components
- Q2) Diagnostics tests, examination, cleaning, lubrication, adjustments and calibration of equipment designated in Schedule A and their components.
- Q3) Ecova will calibrate all field devices determined to need calibration. This process shall be completed during the duration of the maintenance contract.
- Q4) ECOVA will provide under a separate contract any materials and labor to repair or replacement of failed equipment and components with new or reconditioned equipment or components (in accordance with systems and equipment described in Schedule A).
- Q5) Providing on-site service visits, between schedule preventive maintenance calls, when necessary to keep equipment and components in proper operation (in accordance with system and equipment described in Schedule A).
- Q6) Normal Business Hours are defines as 8:00am to 5:00pm., Monday through Friday inclusive, excluding nights, weekends, and holidays.
- Q7) Reasonable means of access to the equipment being serviced shall be provided to ECOVA.
- Q8) ECOVA shall be permitted to start and stop all equipment necessary (after notification and approval by the NCCH Personnel) to performed the herein agreed services as arranged with your representative.
- Q9) ECOVA shall not be liable for any loss, delay, injury, or damage that may be caused by circumstances beyond its control. Including, but not restricted to acts of God, War, Civil commotion, acts of government, fire, theft, corrosion, floods, lightining, power fluctuations, freeze-ups, strikes, lockouts, differences with workmen, riots, explosions, quarantine restriction, delays in transportation, shortage of vehicles, fuel, labor or materials, or malicious mischief. In no event shall ECOVA be liable for business interruption losses or consequential or speculative damages. This sentence shall not relieve ECOVA of liability for damage of property or injury to persons resulting from accidents caused solely by the negligence of ECOVA in the performance or failure to perform its obligations under this agreement.
- Q10) ECOVA shall not be required to make replacements or repairs necessitated by reason of negligence, abuse or misuse, or by reason of any other cause beyond its control except ordinary wear and tear.
- Q11) When a request for service is made by the owner at times other than we would have made a scheduled preventive maintenance call, and inspection does not reveal any defect required to be service under this agreement, we reserve the right to charge NCCH at our prevailing service labor rate.
- Q12)... Replacement of Variable Frequency Drives (VFDs) shall be provided under a separate quote.

Exclusions

The following is not within the scope of this agreement:

- E1) Removal of reinstallation of replacement valves and dampers when required
- E2) Cutting and patching of building surfaces when required to make repairs on concealed or inaccessible equipment, piping, and wiring.
- E3) Draining or venting of water systems.
- E4) Repairs to equipment damages by ambient conditions outside of the manufacturer's recommended limits
- E5) Repairs to equipment damages due to negligence

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Ecova, Inc. Maintenance Services Agreement

Schedule A - Equipment Coverage

The following control equipment shall be serviced under this agreement:

Device	Quantity	Description	Notes
Host Workstation and Laptops	0	I/Net Central Computer and portal laptops	
Network Process Router (NPR)	2	Xenta 527 NPR	Obsolete
Software	1	All software supplied and installed by Ecova	· · · ·
Card Reader	13	Access End Device	·····
Door Switches	n/a		
Exit Request	n/a		
PCU/MRI/MR/UC	8	I/Net Direct Control Units DDC Controller	Obsolete
DPU	5	I/Net Door Processing Unit	Obsolete
MCI	1	I/Net Micro Controllers Interface	Obsolete
Duress Switches	n/a	Access End Device	
Glass Break Detectors	n/a	Access End Device	
Motion Detectors	n/a	Access End Device	
Relays	n/a	End Device	
Transformer	n/a	End Device	
Batteries	n/a	End Device	
Power Supplies	n/a	End Device	
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Equipment <u>not</u> covered under the Maintenance Services agreement includes:

- 1. Any and all software that was not supplied by Ecova and prior companies (Prenova & Cyrus) at time of construction.
- 2. Moving or relocating Covered Equipment, including any work necessary by enforcement of building codes.
- 3. Replacement or repairs of any parts or components, or servicing (except as expressly provided above) of any Covered Equipment.
- 4. Gate Controls.
- 5. Controls and components provided by others
- 6. Fire System Equipment

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Ecova, Inc. Maintenance Services Agreement

Signatures Page

We would appreciate your signature in the space provided below as your acceptance of this agreement.

PROPOSAL OFFERED BY: ______ RICK SALAZAR, SALES DIRECTOR

DATE: _____September 9, 2014

Client Review and Acceptance

Accepted by:

Name (typed): Ted <u>Selby</u> Title: County Manager Date:

Name of Firm or Organization:

96/35 Nassan Place

Sulte 1

whee, El 3209

Purchase Order No.

Ecova, Inc. Acceptance Accepted Name: 🦯 Title: General Date:

Ecova, Inc

803 Shotgun Road

Sunrise, Florida 33326

Nassau County Historic Courthouse Preventive Maintenance & Technical Support Proposal

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803 Shotgun Road Sunrise, FL 33326 Phone: 954.915.9930 Fax: 954.915.9976 www.Ecova.com

Ecova, Inc. Maintenance Services Agreement

Schedule B- Ecova Prevailing Labor Rates

Effective January 1, 2014

For standard service contract customers, the following labor rates will apply to all work performed and billable outside the terms of the service contract.

Service Account Customer labor rates / man / hr

Service	Regular Time Rates	Overtime Rates
Technician	\$115.00 per hr.	\$172.00 per hr.
Application Engineer	\$125.00 per hr.	\$187.00 per hr.
HVAC Mechanic	\$120.00 per hr.	\$180.00 per hr.
Principal Engineer	\$140.00 per hr.	\$210.00 per hr.
Travel	\$75.00 per hr.	\$112.00 per hr.
Remote On-Line assistance	\$85.00 per hr.	\$127.00 per hr.

For non-service contract customers, the following labor rates will apply to all work performed.

Non Service Account Customer labor rates / man / hr

Service .	Regular Time Rates	Overtime Rates
Technician	\$135.00 per hr.	\$202.00 per hr.
· Application Engineer -	∝\$155.00 per hr.	\$232.00 per hr.
AC Mechanic	\$120.00 per hr.	\$180.00 per hr.
Principal Engineer	\$200.00 per hr.	\$300.00 per hr.
Travel	\$75.00 per hr.	\$112.00 per hr.
Remote On-Line assistance	\$95.00 per hr.	\$142.00 per hr.

• Includes 4 hours of on-line support / Assistance. Any time over the 4hours will be billed at \$90.00 / hr.

- Travel time is considered billable to and from the site.
- All rates are subject to change with written notice.
- Travel & Living Expenses shall be billed at cost plus 15%.
- Overtime is after 8 hours regular time Monday through Friday and on Saturday and is billed at 1.5 times applicable rate.
- Sundays and Holidays is billed at 2.0 times applicable rate.

Nassau County Historic Courthouse Preventive Maintenance & Technical Support Proposal

HCH CS-14-136

CONTRACT APPROVAL FORM			act Management Use only) CONTRACT FRACKING NO.
CONTRACTOR INFORMATION			×
Name: Facilities Automation Solutions, Inc.	_		<u>2164-A1</u>
Address: 6900 Phillips Industrial Blvd	Jacksonville		32256
Contractor's Administrator Name: Brad Howald	City Title:	State President	Zip
Tel#: <u>904-446-8040</u> Fax: <u>904-394-8313</u>	Email: <u>bhowal</u>	d@jaxcontro	s.com
CONTRACT INFO	ORMATION		
Contract Name: <u>TO DOCUMENT THE NAME CHANGE AND AS</u> <u>Maintenance Contract for Electronic Control System</u> Brief Description: <u>Historic Courthouse - Preventative Maintenance</u>	Contract Contract for El	ct Value: <u>No</u> ectronic Cont	<u>Change</u> rol System
Contract Dates: From:to Status:			
How Procured:Sole SourceSingle SourceITBRH	^T PRFQ	_Coop0	ther
If Processing an Amendment:			
Contract #: <u>CM-2164-A1</u> Increase Amount of Exist	ing Contract:		No Increase
New Contract Dates: <u>10/1/14_to</u> <u>9/30/15</u> TOTAL OR .	AMENDMENT A	AMOUNT:	
APPROVALS PURSDANT TO NASSAU COUN 1. Department Head Signature Date 2. Charlotte Your 2/5/4 Contract Management Date 3. 2-9-15 S/S Office of Management & Budget Date 4. Will Will Will Date Date	<u> 5 ~ 010747</u>	NG POLICY, 12-546020 g Source/Acct	
County Attorney (approved as to form only) Date Comments:			PH 2
COUNTY MANAGER – FINAL S Ted Selby RETURN ORIGINAL(S) TO CONTRACT MANAGEMENT FOF Original: Clerk's Services; Contractor (ori	DISTRIBUTIC	Date	27 -
Copy: Department Office of Management & Budget Contract Management Clerk Finance	_	- K1/	

ASSIGNMENT AND ASSUMPTION OF AGREEMENT

THIS ASSIGNMENT AND ASSUMPTION OF AGREEMENT is made and entered into this <u>ao</u> day of <u>Februar</u>, 2015, by and between BOARD OF COUNTY COMMISSIONERS OF NASSAU COUNTY, FLORIDA, a political subdivision of the State of Florida, hereinafter referred to as ("County") and FACILITY AUTOMATION SOLUTIONS, INC., a Florida Corporation, whose address is 6900 Phillips Industrial Boulevard, Jacksonville, Florida, 32256, hereinafter referred to as ("FAS").

WITNESSETH:

WHEREAS, the County entered into an agreement with Ecova, Inc., dated September 22, 2014, for a twelve month term for the period October 1, 2014 to September 30, 2015 for INET computer controlled Facility Maintenance System and Technical support for the electronic control systems at the Nassau County Historic Courthouse; and

WHEREAS, the County determined that Ecova, Inc. was a preferable vendor in that Ecova, Inc.: (1) had the data base stored in the event of a system crash; (2) had shelf stock of the control boards for the system; and (3) has knowledge of the site and programming; and

WHEREAS, the County has been notified that Ecova, Inc., had sold to Integrated Energy Solutions, LLC, ("IES") certain assets related to the contract it had with the County; and

WHEREAS, IES sold to Facility Automation Solutions, LLC ("FAS") those same assets relating to the sale, installation and servicing of automated building management systems and building controls systems; and

WHEREAS, FAS seeks the County's consent of this assignment of the contract; and

WHEREAS, the County has determined that FAS has the same ability that Ecova, Inc. had in carrying out the duties under the contract.

NOW, THEREFORE, in consideration of the mutual terms, covenants and conditions contained herein, and other good and valuable consideration the receipt and sufficiency of which are hereby acknowledged, the parties hereby agree as follows:

- FAS acknowledges it has: (1) the data base stored in the event of a system crash; (2) the shelf stock of the control boards for the system; and (3) the knowledge of the site and programming, required in order for FAS to perform the duties of the contract.
- 2. The County consents to the assignment and transfer to FAS of the original contract with Ecova.
- 3. The County acknowledges that each party's rights, duties and obligations under the original contract shall be binding upon the County and FAS.
- The County releases Ecova from all obligations under the original contract, Contract No. CM2164.

IN WITNESS WHEREOF, the Parties have executed this Assignment and Assumption of Agreement as of the date first above written.

BOARD OF COUNTY COMMISSIONERS NASSAU COUNTY, FLORIDA

TED SELBY Its: County Manager

WITNESSETH:

Printed Name of Witness:

A. SARRATON DAVID Printed Name of Witness: and A Sin

FACILITY AUTOMATION SOLUTIONS, INC.

Its:

STATE OF FLORIDA

Before me personally appeared, <u>Frank B. Howald</u>, as <u>President</u>, for <u>Facility Automation Solutions</u> who is personally known <u>X</u> or produced _______as identification, known to be the person described in and who executed the foregoing instrument, and acknowledged to and before me that he/she executed said instrument for the purposes therein expressed.

WITNESS my hand and official	seal, this 22 not day of Jan	Jary, 2015.
	Janit Patterson	ð
	Notary Signature	
JANET PATTERSON	Notary Public State of	at Large
JANET PATTERSON Commission # EE 053738 Expires March 9, 2015 Bonded Thru Troy Fain Insurance 800-385-7019	My Commission Expires:	
Bonded Thru Troy Fain Insummes 800-385-7019		



Preventive Maintenance & Technical Support Program Proposal

I/Net Building Management System

Nassau County Historic Courthouse I/Net Direct Digital Control & Access Control Systems 416 Centre Street Fernandina Beach, Florida 32034

Facility Automation Solutions, Inc. Service Team

Facility

AUTOMATION SOLUTIONS

Facility Automation Solutions, Inc. has assembled a specialized team to provide you with industry-leading facility management system maintenance and monitoring services. Your service team will work with you to help you derive the highest value from your building systems investment and assist you in reducing your energy and operating costs, while maintaining the highest levels of occupant comfort, safety and productivity.

This team will facilitate a smooth Integration of our service activities into your normal business activities. The team will strive to meet your business objectives, provide effective lines of communication and provide continuity through the personnel who execute your service program, so that your service is delivered in a seamless, transparent manner.



Facility Automation Solutions, Inc. Service Agreement Investment

This service agreement will be for an original term of 12 months, beginning on **October 1**, **2015**, with an ending date of **September 30**, **2016**, with subsequent annual pricing as indicated below. This agreement shall renew annually 30 days prior to the anniversary date.

For services designated herein, **Nassau County Historic Courthouse** agrees to pay Facility Automation Solutions, Inc. the amount of <u>S11,771.00</u> dollars over (one year),

which will be invoiced in quarterly installments of <u>\$2,942.75</u>. This amount does not reflect any applicable taxes. Applicable taxes will be added to the invoice sent to you by Facility Automation Solutions, Inc. The annual agreement price shown above can only be adjusted if equipment as described in the attachment is added or deleted from the original agreement. Price adjustments after Year One are discussed in the terms and conditions of this agreement. Payment terms will be no greater than 45 days after Facility Automation Solutions, Inc.'s invoice date. Facility Automation Solutions, Inc. reserves the right to discontinue its service any time payments have not been made as agreed. Failure to make payments when due shall relieve Facility Automation Solutions, Inc. of any and all obligations pertaining to work or performance of work.

Facility Management System Maintenance Services Service Agreement Options

Options Checked are included in your service agreement

\square	1. PLANNED PREVENTATIVE MAINTENANCE – "SCHEDULED	YES	NO NO	
	VISITS"			

- 1.1) <u>4</u> scheduled maintenance visits per year are included in this agreement and will be scheduled by the Service Team and the Owner or Owner's Representative.
- 1.2) Facility Automation Solutions, Inc. technician will check the controllers communication with the Lan Network, Central Computer, and maintain the original condition of the installed and commissioned systems. This work is accomplished by reviewing the network configuration within Inet Seven, identifying defects and potential problem areas, and reducing the likelihood that emergencies will occur.
- **1.3)** After completion, you will receive a planned maintenance finding report for your records. (Service Ticket)

Contract No. CM2164-A2



- 1.4) Required "Work" or "Maintenance" will be performed by trained personnel directly employed and/or supervised by Facility Automation Solutions, Inc. A lead Service Representative will be assigned to this project that will be primarily responsible for providing contract services. Additional Representatives and Technicians will also be familiarized with your system to ensure that there is no lapse in service to your equipment.
- 1.5) Planned maintenance will be performed during normal business hours (7:30 a.m. to 4:30 p.m., Monday -- Friday), with the option for afterhours arrangements.
- 1.6) See schedule C for the Preventative Maintenance check list.

Facility

AUTOMATION SOLUTIONS

2. SERVICE CALLS (NONSCHEDULED) VISITS DURING NORMAL	YES	X	NO	
BUSINESS HOURS				

2.1) Facility Automation Solutions will provide on-site nonscheduled service between scheduled maintenance calls, when necessary, to keep equipment and components in proper operation. These visits shall be performed during normal working hours excluding nights, weekends, and holidays. To request a service call, call the Service Support Team at (904) 446-8100 during normal business hours. Our service department will do their best to advise you over the telephone on now to handle the problem and if possible have a Service Engineer connect to your system via Internet/network or schedule a service visit. Any additional visits other than the ones stated above would be subject to Facility Automations Solutions preferred labor rates plus any cost incurred.

3. AFTER HOUR SERVICE CALLS (NONSCHEDULED VISITS	YES	NO 🛛	
DURING NORMAL BUSINESS HOURS			

- 3.1) Not to exceed <u>n/a</u> scheduled visits per quarter. Physical response time will be within <u>0</u> hours after normal business hours. Telephone response time will be within one (1) hour. 24 hours/365 days coverage is included with this contract.
- 3.2) Facility Automation Solutions will provide on-site non-scheduled service or EMERGENCY CALL between scheduled maintenance calls, when necessary, to keep equipment and components in proper operation. These visits shall be performed during normal working hours excluding nights, weekends and holidays.



- 3.3) All non-scheduled service requests will be initiated through the Operational Control center, by either our Proactive or Reactive Monitoring service. Requests will be initiated depending on which of the Non-Scheduled service options is elected.
- 3.4) To request service, you can call our Service Support Team at (904) 446-8100 during normal business hours (Monday through Friday 7:00am till 4:30pm or for after hours and 24 hour service, we have a Service Support Technician on call whom is contacted through an answering service to handle your emergency calls. Please call (904) 446-8100 for the answering service to contact the Support Technician on duty. Our service Support Technician will advise you over the telephone on how to handle the problem, connect to your system via proper supported method, or respond within the time stated above. Any additional visits other than stated above will be subject to Facility Automation Solutions preferred labor rate plus any cost incurred.

4. REMOTE SUPPORT	
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- 4.1) Unlimited calls are included within this contract. Facility Automation Solutions will respond within two (2) hours of the received call.
- 4.2) Facility Automation Solutions will provide remote diagnostics via an approved remote software available at the main central computer. This support will be provided during working hours in order to provide you with the fastest service available when you are experiencing a problem. The Central Computer is dedicated technology to support remote access. To request a service call, you can reach the Service Support Team at (904) 446-8100 during normal business hours or you reach the on-call Service Technician through the answering service at (904) 446-8100 for after hour service. The service team will advise you on how to handle the problem or will connect to your system via the approved remote access software.

5. OPERATOR TRAINING	YES	NO NO

5.1) Facility Automation Solutions, Inc. will provide additional operator training during the course of the year scheduled at your convenience. Training, will be provided for your regular operators as well as any new or additional operators. This additional training helps the operators learn all the capabilities available of the BMS. This additional training, will expand on all features from the BMS system and how to take full



advantage of them to properly analyze the site. Facility Automation Solutions, Inc. recommends that all these sessions be limited to small groups of four (4) students or less.

	6. SOFTWARE/FIRMWARE UPGRADES	YES		NO	
f.			1		

6.1) Facility Automation Solutions, Inc. will provide software/firmware upgrades for your system as they become available. This allows your system to keep current and to take full advantage of new features. The labor to install this software/firmware is not included in this proposal and will be quoted separately. This section will only be applied to the new front-end being installed under this contract.

		7. SOFTWARE BACK-UP	X	YES		NO	
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- 7.1) This agreement will include total of 1 backup routine quarterly. A total of 4 backups per year.
- 7.2) This database protection prepares your system to be restored in the event of damage to the system or the information contained in it. Upon completion of the backup, you will receive a copy of the backup and another copy will be stored off-site (with your approval) at our local office. This provides additional protection in the event of damage to your on-site copy.
- 7.3) NCHCH personnel will be required to make a back-up whenever a change to the I/Net database is made. Facility Automation Solutions, Inc. will continue to do the normal back-up on a quarterly basis. This step is necessary to prevent the lost recent information.

	8. REPAIR AND REPLACEMENT		YES	NO NO	ļ
1		1		2	- (

- 8.1) Facility Automation Solutions, Inc. will provide materials and labor for repair, or replacement of failed equipment and components with new or reconditioned equipment or components (in accordance with coverage described in Schedule A).
- 8.2) If repair and replacement is not included in your contract, Facility Automation Solutions, Inc. will provide you a written quotation for any material that is required to repair your system. Facility Automation Solutions, Inc. will provide one year of warranty for a new device installed at your site.



Qualifications

Facility Automation Solutions, Inc. Preventive Maintenance shall consist of the following as outlined above in the items 1 through 7:

- Q1) Checking performance of equipment and components
- Q2) Diagnostics tests, examination, cleaning. Lubrication, adjustments and calibration of equipment designated in Schedule A and their components.
- Q3) Facility Automation Solutions, Inc. will calibrate all field devices determined to need calibration. This process shall be completed during the duration of the maintenance contract.
- Q4) Facility Automation Solutions, Inc. will provide under a separate contract any materials and labor to repair or replacement of failed equipment and components with new or reconditioned equipment or components (in accordance with systems and equipment described in Schedule A).
- Q5) Providing on-site service visits, between schedule preventive maintenance calls, when necessary to keep equipment and components in proper operation (in accordance with system and equipment described in Schedule A).
- Q6) Normal Business Hours are defined as 7:30am to 4:30pm., Monday through Friday inclusive, excluding nights, weekends, and holidays.
- Q7) Reasonable means of access to the equipment being serviced shall be provided to Facility Automation Solutions, Inc.
- Q8) Facility Automation Solutions, Inc. shall be permitted to start and stop all equipment necessary (after notification and approval by the NCCH Personnel) to perform the herein agreed services as arranged with your representative.
- Q9) Facility Automation Solutions, Inc. shall not be liable for any loss, delay, injury, or damage that may be caused by circumstances beyond its control. Including, but not restricted to acts of God, war, civil commotion, acts of government, fire, theft, corrosion, floods, lightening, power fluctuations, freeze-ups, strikes, lockouts, differences with workmen, riots, explosions, quarantine restriction, delays in transportation, shortage of vehicles, fuel, labor or materials, or malicious mischief. In no event shall Facility Automation Solutions, Inc. be liable for business interruption losses or consequential or speculative damages. This sentence shall not relieve Facility Automation Solutions, Inc. of liability for damage of property or injury to persons resulting from accidents caused solely by the negligence of Facility Automation Solutions, Inc. in the performance or failure to perform its obligations under this agreement.



- Q10) Facility Automation Solutions, Inc. shall not be required to make replacements or repairs necessitated by reason of negligence, abuse or misuse, or by reason of any other cause beyond its control except ordinary wear and tear.
- 011) When a request for service is made by the owner at times other than we would have made a scheduled preventive maintenance call, and inspection does not reveal any defect required to be service under this agreement, we reserve the right to charge NCHCH at our prevailing service labor rate.
- 012) Replacement of Variable Frequency Drives (VFDs) shall be provided under a separate quote.

Exclusions

The following is not within the scope of this agreement:

- El) Removal of reinstallation of replacement valves and dampers when required
- E2) Cutting and patching of building surfaces when required to make repairs on concealed or inaccessible equipment, piping, and wiring.
- E3) Draining or venting of water systems.
- E4) Repairs to equipment damages by ambient conditions outside of the manufacturer's recommended limits
- E5) Repairs to equipment damages due to negligence





Facility Automation Solutions (FAS), Inc. Maintenance Services Agreement

Schedule A - Equipment Coverage

The following control equipment shall be serviced under this agreement:

Device	Quantity	Description	Notes
Host Workstation and Laptops	0	I/Net Central Computer and Portal Laptops	
Network Process Router (NPR)	1	Xenta 527 NPR	
Software	1	All software supplied & installed by FAS	······································
Card Reader	13	Access End Device	
Door Switches	n/a	· · · · · · · · · · · · · · · · · · ·	
Exit Request	n/a		······································
PCU/MRI/MR/UC	8	I/Net Direct Control Units DDC Controller	Obsolete
DPU	5	I/Net Door Processing Unit	Obsolete
MCI	1	I/Net Micro Controllers Interface	Obsolete
Duress Switches	n/a	Access End Device	- <u></u>
Glass Break Detectors	n/a	Access End Device	
Motion Detectors	n/a	Access End Device	
Relays	n/a	End Device	
Transformers	n/a	End Device	
Batteries	n/a	End Device	
Power Supplies	n/a	End Device	
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Equipment not covered under the Maintenance Services agreement Includes:

- 1. Any and all software that was not supplied by Facility Automation Solutions and prior companies (Ecova, Prenova & Cyrus) at time of construction.
- 2. Moving or relocating Covered equipment, including any work necessary by enforcement of building codes.
- 3. Replacement or repairs of any parts or components, or servicing (except as expressly provided above) of any Covered Equipment.
- 4. Gate Controls.
- 5. Controls and components provided by others
- 6. Fire System Equipment





Facility Automation Solutions, Inc. Maintenance Services Agreement

Schedule B - Facility Automation Solution's Prevailing Labor Rates Effective January 1, 2015

For standard service contract customers, the following labor rates will apply to all work performed and billable outside the Terms of the service contract.

Service account Customer labor rates / man / hr

Service	Regular Time Rates	Overtime Rates
Technician	\$115.00 per hr.	\$172.00 per hr.
Application Engineer	\$125.00 per hr.	\$187.00 per hr.
HVAC Mechanic	\$ 120.00 per hr.	\$180.00 per hr.
Principal Engineer	\$140.00 per hr.	\$210.00 per hr.
Travel	\$75.00 per hr.	\$112.00 per hr.
Remote On-Line assistance	\$85.00 per hr.	\$127.00 per hr.

For non-service contract customers, the following labor rates will apply to all work performed. Non Service Account Customer labor rates / man / hr

Service	Regular Time Rates	Overtime Rates
Technician	\$135.00 per hr.	\$202.00 per hr.
Application Engineer	\$155.00 per hr.	\$232.00 per hr.
AC Mechanic	\$120.00 per hr.	\$180.00 per hr.
Principal Engineer	\$200.00 per hr.	\$300.00 per hr.
Travel	\$75.00 per hr.	\$112.00 per hr.
Remote On-Line Assistance	\$95.00 per hr.	\$142.00 per hr.

• Includes 4 hours of non-line support / Assistance. Any time over the 4hours will be billed at \$90.000 / hr.

- Travel time is consider3d billable to and from the site.
- All rates are subject to change with written notice.
- Travel & Living Expenses shall be billed at cost plus 15%.
- Overtime is after 8 hours regular time Monday through Friday and on Saturday and is billed at 1.5 times applicable rate.
- Sundays and Holidays is billed at 2.0 times applicable rate.

Contract No. CM2164-A2



6900 Phillips Industrial Blvd. Jacksonville, FL 32256 (904) 446-8100

September 3, 2015

Nassau County Courthouse Attn: Bill Howard 76347 Veterans Way Yulee, Florida 32097

Proposal: Maintenance Agreement for Nassau County Historic Courthouse

Facility Automation Solutions, Inc. is pleased to offer the following contract for the I/Net Control System located at the facility mentioned above. This contract on the I/Net Controls System includes the terms and conditions as outlined in this document. Please see the complete agreement for details. This agreement term will be enforced for a period of one year from the shown "Contract Start Date" to the completion date as defined below. Pricing is broken down below as follows:

Contract Start Date: 10/01/15

Annual Maintenance Agreement (See Attached) -

For the annual sum of

\$11,771.00 To be invoiced quarterly at the rate of \$2,942.75/Quarterly

Please contact me with any questions at 446-8100.

This proposal is valid for a period of 120 days

28-15 Date

Pat Edwards, Chairman Name Title

14/15 Signature Paul Katich Customer Account Rep

Title Name

acility

Attest as to Chairmans signature

Ex-Officio Clerk

Approved as to form by County Attorney

Michael Mullin

Automation Soluti



Preventive Maintenance & Technical Support Program Proposal

I/Net Building Management System

Nassau County Historic Courthouse I/Net Direct Digital Control & Access Control Systems 416 Centre Street Fernandina Beach, Florida 32034

Facility Automation Solutions, Inc. Service Team

Facility Automation Solutions, Inc. has assembled a specialized team to provide you with industry-leading facility management system maintenance and monitoring services. Your service team will work with you to help you derive the highest value from your building systems investment and assist you in reducing your energy and operating costs, while maintaining the highest levels of occupant comfort, safety and productivity.

This team will facilitate a smooth Integration of our service activities into your normal business activities. The team will strive to meet your business objectives, provide effective lines of communication and provide continuity through the personnel who execute your service program, so that your service is delivered in a seamless, transparent manner.



Facility Automation Solutions, Inc. Service Agreement Investment

This service agreement will be for an original term of 12 months, beginning on **October 1**, **2016**, with an ending date of **September 30**, **2017**, with subsequent annual pricing as indicated below. This agreement shall renew annually 30 days prior to the anniversary date.

For services designated herein, **Nassau County Historic Courthouse** agrees to pay Facility Automation Solutions, Inc. the amount of <u>S11,771.00</u> dollars over (one year), which will be invoiced in quarterly installments of <u>\$2,9426.75</u>. This amount does not reflect any applicable taxes. Applicable taxes will be added to the invoice sent to you by Facility Automation Solutions, Inc. The annual agreement price shown above can only be adjusted if equipment as described in the attachment is added or deleted from the original agreement. Price adjustments after Year One are discussed in the terms and conditions of this agreement. Payment terms will be no greater than 45 days after Facility Automation Solutions, Inc.'s invoice date. Facility Automation Solutions, Inc. reserves the right to discontinue its service any time payments have not been made as agreed. Failure to make payments when due shall relieve Facility Automation Solutions, Inc. of any and all obligations pertaining to work or performance of work.

Facility Management System Maintenance Services Service Agreement Options

Options Checked are included in your service agreement

Σ	3	1. PLANNED PREVENTATIVE MAINTENANCE – "SCHEDULED	YES	
		VISITS"		I

- 1.1) <u>4</u> scheduled maintenance visits per year are included in this agreement and will be scheduled by the Service Team and the Owner or Owner's Representative.
- 1.2) Facility Automation Solutions, Inc. technician will check the controllers communication with the Lan Network, Central Computer, and maintain the original condition of the installed and commissioned systems. This work is accomplished by reviewing the network configuration within Inet Seven, identifying defects and potential problem areas, and reducing the likelihood that emergencies will occur.



- 1.3) After completion, you will receive a planned maintenance finding report for your records. (Service Ticket)
- 1.4) Required "Work" or "Maintenance" will be performed by trained personnel directly employed and/or supervised by Facility Automation Solutions, Inc. A lead Service Representative will be assigned to this project that will be primarily responsible for providing contract services. Additional Representatives and Technicians will also be familiarized with your system to ensure that there is no lapse in service to your equipment.
- 1.5) Planned maintenance will be performed during normal business hours (7:30 a.m. to 4:30 p.m., Monday Friday), with the option for afterhours arrangements.

2. SERVICE CALLS (NONSCHEDULED) VISITS DURING NORMAL	YES	NO	
BUSINESS HOURS			Í

2.1) Facility Automation Solutions will provide on-site nonscheduled service between scheduled maintenance calls, when necessary, to keep equipment and components in proper operation. These visits shall be performed during normal working hours excluding nights, weekends, and holidays. To request a service call, call the Service Support Team at (904) 446-8100 during normal business hours. Our service department will do their best to advise you over the telephone on now to handle the problem and if possible have a Service Engineer connect to your system via Internet/network or schedule a service visit. Any additional visits other than the ones stated above would be subject to Facility Automations Solutions preferred labor rates plus any cost incurred.

3. AFTER HOUR SERVICE CALLS (NONSCHEDULED VISITS	YES	X	NO	
DURING NORMAL BUSINESS HOURS				

- 3.1) Not to exceed <u>n/a</u> scheduled visits per quarter. Physical response time will be within <u>0</u> hours after normal business hours. Telephone response time will be within one (1) hour. 24 hours/365 days coverage is included with this contract.
- 3.2) Facility Automation Solutions will provide on-site non-scheduled service or EMERGENCY CALL between scheduled maintenance calls, when necessary, to keep equipment and

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components in proper operation. These visits shall be performed during normal working hours excluding nights, weekends and holidays.

- 3.3) All non-scheduled service requests will be initiated through the Operational Control center, by either our Proactive or Reactive Monitoring service. Requests will be initiated depending on which of the Non-Scheduled service options is elected.
- 3.4) To request service, you can call our Service Support Team at (904) 446-8100 during normal business hours (Monday through Friday 7:00am till 4:30pm or for after hours and 24 hour service, we have a Service Support Technician on call whom is contacted through an answering service to handle your emergency calls. Please call (904) 446-8100 for the answering service to contact the Support Technician on duty. Our service Support Technician will advise you over the telephone on how to handle the problem, connect to your system via proper supported method, or respond within the time stated above. Any additional visits other than stated above will be subject to Facility Automation Solutions preferred labor rate plus any cost incurred.

[X	4. REMOTE SUPPORT	X YES	i
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- 4.1) Unlimited calls are included within this contract. Facility Automation Solutions will respond within two (2) hours of the received call.
- 4.2) Facility Automation Solutions will provide remote diagnostics via an approved remote software available at the main central computer. This support will be provided during working hours in order to provide you with the fastest service available when you are experiencing a problem. The Central Computer is dedicated technology to support remote access. To request a service call, you can reach the Service Support Team at (904) 446-8100 during normal business hours or you reach the on-call Service Technician through the answering service at (904) 446-8100 for after hour service. The service team will advise you on how to handle the problem or will connect to your system via the approved remote access software.



5. OPERATOR TRAINING YES X NO

5.1) Facility Automation Solutions, Inc. will provide additional operator training during the course of the year scheduled at your convenience. Training, will be provided for your regular operators as well as any new or additional operators. This additional training helps the operators learn all the capabilities available of the BMS. This additional training, will expand on all features from the BMS system and how to take full advantage of them to properly analyze the site. Facility Automation Solutions, Inc. recommends that all these sessions be limited to small groups of four (4) students or less.

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6.1) Facility Automation Solutions, Inc. will provide software/firmware upgrades for your system as they become available. This allows your system to keep current and to take full advantage of new features. The labor to install this software/firmware is not included in this proposal and will be quoted separately. This section will only be applied to the new front-end being installed under this contract.

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X	7. SOFTWARE BACK-UP	IX	YES		
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- 7.1) This agreement will include total of 1 backup routine quarterly. A total of 4 backups per year.
- 7.2) This database protection prepares your system to be restored in the event of damage to the system or the information contained in it. Upon completion of the backup, you will receive a copy of the backup and another copy will be stored off-site (with your approval) at our local office. This provides additional protection in the event of damage to your on-site copy.
- 7.3) NCHCH personnel will be required to make a back-up whenever a change to the I/Net database is made. Facility Automation Solutions, Inc. will continue to do the normal back-up on a quarterly basis. This step is necessary to prevent the lost recent information.



8. REPAIR AND REPLACEMENT	📋 YES 🔀 NO	
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- 8.1) Facility Automation Solutions, Inc. will provide materials and labor for repair, or replacement of failed equipment and components with new or reconditioned equipment or components (in accordance with coverage described in Schedule A).
- 8.2) If repair and replacement is not included in your contract, Facility Automation Solutions, Inc. will provide you a written quotation for any material that is required to repair your system. Facility Automation Solutions, Inc. will provide one year of warranty for a new device installed at your site.

Qualifications

Facility Automation Solutions, Inc. Preventive Maintenance shall consist of the following as outlined above in the items 1 through 7:

- Q1) Checking performance of equipment and components
- Q2) Diagnostics tests, examination, cleaning. Lubrication, adjustments and calibration of equipment designated in Schedule A and their components.
- Q3) Facility Automation Solutions, Inc. will calibrate all field devices determined to need calibration. This process shall be completed during the duration of the maintenance contract.
- Q4) Facility Automation Solutions, Inc. will provide under a separate contract any materials and labor to repair or replacement of failed equipment and components with new or reconditioned equipment or components (in accordance with systems and equipment described in Schedule A).
- Q5) Providing on-site service visits, between schedule preventive maintenance calls, when necessary to keep equipment and components in proper operation (in accordance with system and equipment described in Schedule A).
- Q6) Normal Business Hours are defined as 7:30am to 4:30pm., Monday through Friday inclusive, excluding nights, weekends, and holidays.
- Q7) Reasonable means of access to the equipment being serviced shall be provided to Facility Automation Solutions, Inc.
- Q8) Facility Automation Solutions, Inc. shall be permitted to start and stop all equipment necessary (after notification and approval by the NCCH Personnel) to perform the herein agreed services as arranged with your representative.



6900 Phillips Industrial Blvd. Jacksonville, FL 32256 (904) 446-8100

- Q9) Facility Automation Solutions, Inc. shall not be liable for any loss, delay, injury, or damage that may be caused by circumstances beyond its control. Including, but not restricted to acts of God, war, civil commotion, acts of government, fire, theft, corrosion, floods, lightening, power fluctuations, freeze-ups, strikes, lockouts, differences with workmen, riots, explosions, quarantine restriction, delays in transportation, shortage of vehicles, fuel, labor or materials, or malicious mischief. In no event shall Facility Automation Solutions, Inc. be liable for business interruption losses or consequential or speculative damages. This sentence shall not relieve Facility Automation Solutions, Inc. of liability for damage of property or injury to persons resulting from accidents caused solely by the negligence of Facility Automation Solutions, Inc. in the performance or failure to perform its obligations under this agreement.
- Q10) Facility Automation Solutions, Inc. shall not be required to make replacements or repairs necessitated by reason of negligence, abuse or misuse, or by reason of any other cause beyond its control except ordinary wear and tear.
- 011) When a request for service is made by the owner at times other than we would have made a scheduled preventive maintenance call, and inspection does not reveal any defect required to be service under this agreement, we reserve the right to charge NCHCH at our prevailing service labor rate.
- 012) Replacement of Variable Frequency Drives (VFDs) shall be provided under a separate quote.

Exclusions

The following is not within the scope of this agreement:

- E1) Removal of reinstallation of replacement valves and dampers when required
- E2) Cutting and patching of building surfaces when required to make repairs on concealed or inaccessible equipment, piping, and wiring.
- E3) Draining or venting of water systems.
- E4) Repairs to equipment damages by ambient conditions outside of the manufacturer's recommended limits
- E5) Repairs to equipment damages due to negligence



Facility Automation Solutions (FAS), Inc. Maintenance Services Agreement

Schedule A - Equipment Coverage

The following control equipment shall be serviced under this agreement:

Device	Quantity	Description	Notes
Host Workstation and Laptops	0	I/Net Central Computer and Portal Laptops	
Network Process Router (NPR)	1	Xenta 527 NPR	
Software	1	All software supplied & installed by FAS	·····
Card Reader	13	Access End Device	
Door Switches	n/a		
Exit Request	n/a		
PCU/MRI/MR/UC	8	I/Net Direct Control Units DDC Controller	Obsolete
DPU	5	I/Net Door Processing Unit	Obsolete
MCI	1	I/Net Micro Controllers Interface	Obsolete
Duress Switches	n/a	Access End Device	
Glass Break Detectors	n/a	Access End Device	
Motion Detectors	n/a	Access End Device	
Relays	n/a	End Device	
Transformers	n/a	End Device	
Batteries	n/a	End Device	
Power Supplies	n/a	End Device	

Equipment not covered under the Maintenance Services agreement Includes:

- 1. Any and all software that was not supplied by Facility Automation Solutions and prior companies (Ecova, Prenova & Cyrus) at time of construction.
- 2. Moving or relocating Covered equipment, including any work necessary by enforcement of building codes.
- 3. Replacement or repairs of any parts or components, or servicing (except as expressly provided above) of any Covered Equipment.
- 4. Gate Controls.
- 5. Controls and components provided by others
- 6. Fire System Equipment

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6900 Phillips Industrial Blvd. Jacksonville, FL 32256 (904) 446-8100

Facility Automation Solutions, Inc. Maintenance Services Agreement

Schedule B - Facility Automation Solution's Prevailing Labor Rates Effective January 1, 2016

For standard service contract customers, the following labor rates will apply to all work performed and billable outside the Terms of the service contract.

Service account Customer labor rates / man / hr

Service	Regular Time Rates	Overtime Rates
Technician	\$115.00 per hr.	\$172.00 per hr.
Application Engineer	\$125.00 per hr.	\$187.00 per hr.
HVAC Mechanic	\$ 120.00 per hr.	\$180.00 per hr.
Principal Engineer	\$140.00 per hr.	\$210.00 per hr.
Travel	\$75.00 per hr.	\$112.00 per hr.
Remote On-Line assistance	\$85.00 per hr.	\$127.00 per hr.

For non-service contract customers, the following labor rates will apply to all work performed.

Non Service Account Customer labor rates / man / hr

Service	Regular Time Rates	Overtime Rates
Technician	\$135.00 per hr.	\$202.00 per hr.
Application Engineer	\$155.00 per hr.	\$232.00 per hr.
AC Mechanic	\$120.00 per hr.	\$180.00 per hr.
Principal Engineer	\$200.00 per hr.	\$300.00 per hr.
Travel	\$75.00 per hr.	\$112.00 per hr.
Remote On-Line Assistance	\$95.00 per hr.	\$142.00 per hr.

• Includes 4 hours of non-line support/assistance anytime over the 4 hours will be billed at \$90.00/hr.

- Travel time is considered billable to and from the site.
- All rates are subject to change with written notice.
- Travel & Living Expenses shall be billed at cost plus 15%.
- Overtime is after 8 hours regular time Monday through Friday and on Saturday and is billed at 1.5 times applicable rate.
- Sundays and Holldays is billed at 2.0 times applicable rate.



August 23, 2016

Nassau County Courthouse Attn: Bill Howard 76347 Veterans Way Yulee, Florida 32097

Proposal: Maintenance Agreement of Nassau County Historic Courthouse

Facility Automation Solutions, Inc. is pleased to offer the following contract for the I/Net Control System located at the facility mentioned above. This contract on the I/Net Control System includes the terms and conditions as outlined in this document. Please see the complete agreement for details. This agreement term will be enforced for a period of one year from the shown "Contract Start Date" to the completion date as defined below. Pricing is broken down below as follows:

Contract Start Date: 10/1/2016

Annual Maintenance Agreement (See Attached) -For the annual sum of - \$11,771.00

To be invoiced monthly at the rate of - \$2,942.75/Quarterly

Please contact me with any questions at (904) 446-8119.

Chairman

Title

This proposal is valid for a period of 60 days

Accepted by 21 - 16₿ate Signature,

Walter J. Boatright, Name

Attest to Chairpan's signature John A. Crawford, Ex Offico Clerk

Facility Automation Solutions, Inc. 8-23-2016 Signature Date **Richard Frey** Service Director Title Name

Approved as to form by Mounty Attorney Michael Mullin